



Quality Policy

Omnitool's mission is to achieve high levels of customer satisfaction through excellence in machining and on-time deliveries.

The key elements of our quality management system are designed to ensure that delivered components meet, or exceed, customer expectations and that our documented quality management system meets the requirement of ISO 9001:2015

The company policy has been defined by the Board of Directors as follows: -

- We will meet the component drawing specification as a minimum.
- Each customer will have a key contact person who is responsible to the customer for quality and delivery performance and will ensure that machining and delivery schedules meet the customer requirements whilst balancing that with the shop floor capacity
- The machinists will have the necessary skills and experience to machine components in an efficient and effective manner. Training will be provided for new skills where that is a requirement.
- KPI's will be set and measured to capture and publish performance data.
- We will strive to continually improve the effectiveness of the Quality Management System which is an inherent part of our Integrated Management System.

This policy provides a framework for the setting of the Business KPI's and objectives and is communicated throughout the business. It is reviewed on an annual basis

Mark McKell

Director

9th January 2026

To be reviewed in January 2027

